



Admin Assistant

Information Pack

Transforming Lives

fullhurst.leicester.sch.uk



Introduction



Dear Applicant,

It is with great pleasure that I introduce myself as the Executive Headteacher of Fullhurst Community College. Thank you for expressing your interest in becoming a part of our school community.

Fullhurst Community College is committed to creating a supportive and inclusive learning environment for our 1500 students, aged 11-16 years. We take pride in offering the highest quality education and personalised learning pathways for every student, a commitment recognised in our recent Ofsted Inspection (September 2023): “Dedicated staff at the school have worked hard to create an inclusive culture.”

Our primary objective is to shape successful, confident, and responsible individuals, equipped with both academic qualifications and essential personal and social skills.

Acknowledged by Ofsted, our broad and varied curriculum ensures that all students have opportunities to realise their aspirations. “The school has planned an ambitious curriculum to meet the needs of all pupils.”

The core values of Respect, Kindness, Determination, and Unity are integral to our success in enabling students to exceed their potential. “These values underpin the strong relationships pupils have with staff and each other. Pupils respect diversity.” (Ofsted September 2023).

Our commitment to excellence extends to equipping our staff with the necessary tools and materials for delivering high-quality education from the start of their career.

Our state-of-the-art facilities at Fosse and Imperial Campuses cater to the diverse needs of our student body, contributing to our ‘good’ rating across all areas by Ofsted (September 2023).

If you are enthusiastic about contributing to our ongoing success and making a positive impact on the lives of young people, we warmly welcome your application.

We look forward to the possibility of welcoming you to our team of dedicated staff.

Yours sincerely,

Christina Bailey
Executive Headteacher

Our School Values



Kindness, Respect, Determination and Unity. These values are central to everything we do and underpin our vision for both staff and students. At the heart of our work is a commitment to inclusivity, and our belief that education has the power to transform lives. We want this to be clearly reflected in our recruitment materials.

At its core our vision for our school, students and staff is built on inclusivity. At Fullhurst Community College, we are committed to providing the highest quality of education for every student in a supportive environment. We strive to provide access to different opportunities for our students, both inside and outside of the classroom, which will have a positive impact on their life. We believe that education can transform the lives of the students that we serve.

We are proud of our emphasis on a broad and balanced curriculum that promotes independence, creativity and enjoyment and are committed to providing high quality teaching that aims to ensure individual needs are met and that students can make progress, fulfil their potential and experience success. There is a drive to celebrate success and take pride in the achievements of our students.

We want our students to leave our school as successful, confident and responsible young people equipped with the academic qualifications, as well as the personal and social skills, that will enable them to make a positive contribution to society. Our core values of Respect, Kindness, Determination and Unity are key to us achieving and enabling our students to meet and exceed their potential.

As a school we have created definitions for our school values:

RESPECT

We treat ourselves, each other, our school community and the world around us with care

KINDNESS

We treat others as we would like to be treated ourselves

DETERMINATION

We try our best in everything we do, every day

UNITY

We will work together and succeed together

Our school values are reinforced through the key messages that students see and hear whilst they are at school.

Why Fullhurst?

At Fullhurst Community College, we believe in supporting, inspiring and developing every member of our team. When you join us, you become part of a vibrant, inclusive and ambitious school community where your work truly matters.

INCLUSIVE AND SUPPORTIVE CULTURE

A welcoming and diverse environment where staff are valued and supported at every stage of their career.

COMMITMENT TO PROFESSIONAL DEVELOPMENT

Access to high-quality CPD, leadership development opportunities, and pathways for career progression.

STRONG SCHOOL VALUES

Our core values – Respect, Kindness, Determination and Unity – shape everything we do and create a positive, purposeful school culture.

MODERN TEACHING FACILITIES

Two well-equipped campuses – Fosse and Imperial – providing dynamic and inspiring learning spaces for staff and students.

STUDENT-FOCUSED VISION

A shared belief that education transforms lives, with a focus on providing meaningful opportunities both in and outside the classroom.

STAFF WELLBEING PRIORITISED

Wellbeing initiatives, supportive leadership and a healthy work-life balance embedded in our approach.

TEAM ETHOS

A collaborative and motivated staff team, working together to ensure every student thrives.

MAKING A REAL DIFFERENCE

Be part of a school with high aspirations, where your contribution helps shape the futures of the young people we serve.

Fosse Campus



Imperial Campus



What We Can Offer You?



A comprehensive induction process.



Commitment to providing a supportive and developmental culture for all staff, through an extensive CPD programme.



Dedicated time is set aside for the department to plan collectively and therefore reduce workload.



We do not conduct formal lesson observations.



We're committed to equality and diversity; this is an area of responsibility for a member of our SLT and a linked Governor.



Free access to our fully equipped on-site gym and preferable rates for college facilities hire.



Vivup counselling service offering telephone or face-to-face appointments, 365 days a year.



Eye care vouchers - help with your eye care if your work involves significant periods of time looking at a computer screen.



Annual flu jab - to protect against those winter germs.



We provide a wide range of activities and events for staff to relax and enjoy across the year.



Cycle to work scheme - designed to promote healthy travel to work and reduce carbon footprint.



Free electric car charging.

What Staff Have To Say



“I started working in education in 1992 as a teaching assistant in a primary school. In 1994, I began working as a TA at a secondary school mainly with two students with SEN, this was a very unusual role at the time. When the students left I became a science technician at the school. I joined Fullhurst Community College as a science technician in 2005. I have seen lots of changes over the years, for the better. I have been through several Ofsted visits with the college attaining higher outcomes each time. Working here is very rewarding, the staff are a great team, working together for the benefit of our students both academically and in their own personal development. Expectations of students are high and staff work together to help them achieve their best. Fullhurst is also a fun place to be!”

T Kirk Science Technician

What Staff Have To Say

“I joined Fullhurst in 2014 as a Curriculum Leader in the Mathematics & ICT Faculty. I have been supported effectively throughout my time at the college which has allowed me to professionally develop quickly as an individual and enabled me to make a bigger impact on the outcomes of our students. It is clear that Fullhurst is relentlessly driven by a clear moral purpose of improving the life chances of all of our students. This is done not only through the curriculum we deliver but the huge variety of extra-curricular opportunities on offer. I am proud to be a part of the positive impact that Fullhurst Community College has on students, staff and the community.”



S Willcock Senior Deputy Headteacher

“I joined Fullhurst in 2020 after relocating to Leicester from living in the South-east. I love teaching at Fullhurst because of the refreshing diversity of our catchment area. It offers an international community under one roof which is incredible to work in.

I enjoy sharing and learning about different cultures, experiences and the viewpoints of our students every day. I have been supported by the leaders at FCC since having a child to go part time which has been fantastic for me achieving a work-life balance that better suits my family.

I have also been encouraged to pursue NPQ qualifications in the areas of teaching that motivate me most as well as being given the opportunity to mentor trainee teachers.”

K Carlisle Science Teacher

What Staff Have To Say

With support and team spirit, I knew I wanted to expand my responsibilities and remain within the team. I became the lead invigilator and am now an exam coordinator in an amazing exam team. Each exam season presents challenges with the rules and regulations we must abide by, as well as the support that the students require; the logistics are always demanding. I work with a busy and positive team and find each season and the work we do with the students to help them through their exams—from PPEs to the real thing—rewarding.



I genuinely enjoy working at Fullhurst for many reasons. The support we provide to our students really stands out, and it is rewarding to see the positive impact we have on their lives. I truly admire what our school stands for; the commitment we give is above and beyond. Additionally, the encouragement I receive as a colleague is amazing and makes me feel valued as a person. A big shout-out to the incredible kitchen staff who provide and serve good, fresh, tasty food.”

L Stacey Exams Officer



Recruitment Advertisement



Post title: Administrative Assistant with First Aid

Salary: Grade 3 (Points 5-6) actual starting salary £22,807 per annum.

Contract type: Part time (term time only) and temporary (1 year contract)

Hours: 37 hours per week (Mon – Thu 8.00am-4.00pm with 30min lunch and Fri 8.00am-3.30pm with 30min lunch)

Responsible to: SLT

We are seeking an Administrative Assistant to join our experienced and successful administrative department.

Fullhurst Community College is an over-subscribed and multi-award-winning secondary school for 11-16-year-olds based across two impressive campuses in Braunstone, Leicestershire. Our school is dedicated to our local community, and we passionately believe in transforming the lives of young people from one of the most deprived communities in the UK by ensuring that every student has the very best life chances made available to them.

Further details about the role, including the application form are available from our website www.fullhurst.leicester.sch.uk or by emailing recruitment@fullhurst.leicester.sch.uk

A cover letter detailing why you are a suitable candidate for the position should accompany your completed application. Completed applications should be returned to the Executive Headteacher, Fullhurst Community College, Imperial Avenue, Leicester, LE3 1AH or via email at recruitment@fullhurst.leicester.sch.uk

Safeguarding Statement: We are committed to keeping children and young people safe from harm and abuse and to promoting their welfare, and we expect that everyone who comes to work for us will share the same commitment. Fulfilling this responsibility includes making sure that our recruitment process includes a range of measures to identify those who may be unsuitable to work with children and young people. In addition, all roles within the school/college are covered by the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975, and are subject to an enhanced Disclosure and Barring Service (DBS) check. These posts may also be subject to further DBS re-checks at appropriate intervals. Further information about what the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975 means for applicants is provided on the Application Form. Please note that having a criminal record is not an automatic bar from working with us: whether or not your criminal record has a bearing on the post you have applied for will be carefully considered as part of the recruitment process. This may involve a discussion with yourself about the circumstances and background to your offences.

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CORE PURPOSE OF THE POST:

- Ensure that allocated administrative and clerical records and systems are maintained accurately and kept up to date.
- Ensure that callers and visitors to the College are dealt with in a friendly and courteous manner.
- Ensure accuracy and confidentiality in dealing with requests and maintaining records.
- Ensure that all allocated regular or scheduled administrative tasks and record updates are performed on time.
- Ensure that all forms received are complete, accurate and processed correctly.
- Ensure that the College's standards of care are achieved.
- Follow the requisite procedures and legislation regarding confidential information e.g. GDPR.
- Follow and adhere to all college policies and procedures including data protection policy, equality and diversity policy, health and safety policy, safeguarding children in education – child protection policy.
- To administer First Aid support to students and staff. Child Protection Policy.

Job Description



JOB TASKS

(Each task taking at least 10% of the post holder's time)

- Provide administrative support for the college
- Provide a reception service, both face to face and on the telephone, to parents/carers and other visitors to the college.
- Provide a secure and up-to-date filing and recording system for all faculties.
- Provide administration for student data, SIMS, produce reports as required.
- Type minutes, letters basic reports and documents as necessary.
- Assist with other office functions such as arranging transport for college trips/activities etc.
- First Aider who maintains medical inventory and medical records.
- Supports with school vaccinations, EPI pen training and any other First Aid training that may be required.
- Use all communications systems effectively.

OTHER RESPONSIBILITIES

- Contact parents when requested by staff.
- Maintain and create displays in the classrooms and corridors in conjunction with Faculty staff.
- Support both visitor and student reception as requested by the Senior Administration Officer by providing first level advice and reception service, both face to face and on the telephone, to parents/carers and other visitors to the College.
- To assist with hospitality as and when required.
- Contribute to college development through identified communication and consultation channels.
- Contribute to the overall ethos / work / aims of the college
- To be proactive in challenging poor behaviour during lesson and at break and lunchtime in line with the college behaviour policy.
- Undertake duties and tasks related to the above deemed reasonable by the Headteacher.
- Attend relevant courses and any other training deemed reasonable within the requirements of this post.

While every effort has been made to explain the main duties and responsibilities of the post, each individual task is not identified.

Person Specification



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Essential (E) /
Desirable (D)

TRAINING AND EDUCATION

English and Maths GCSE (A*-C) or equivalent qualification.	E
IT qualification or good knowledge of using Word, Microsoft, Excel.	E
SIMS Trained or relevant experience.	D

EXPERIENCE AND KNOWLEDGE

Experience and knowledge	
Experience of dealing with the public both face to face and on the telephone.	E
Experience of using Education software e.g. SIMS.	D
Experience of working in an educational environment.	D
Experience of dealing with students with special needs.	E
Knowledge of utilising office ICT applications sufficient to build new templates, spreadsheets etc.	E
Knowledge of extracting and analysing data from a mixture of manual or computer sources.	E
Knowledge of good practice, policies and procedures in schools/ colleges.	E
Knowledge of Health and Safety at Work Act and the implementation.	D
Working knowledge of GDPR.	E

Person Specification



QUALITIES AND SKILLS

Ability to deal with people at all levels and from a variety of backgrounds.	E
Excellent interpersonal skills and telephone manner.	E
Ability to prioritise own work with others to meet deadlines.	E
Ability to work as a member of a team and work effectively with others.	E
Ability to communicate effectively with staff external bodies, students and parents.	E
To work to a high standard with attention to detail.	E
Ability to use own initiative and work under pressure.	E
Good organisational and time management skills.	E
Good awareness of, and ability to, exercise confidentiality when necessary.	E
Display a professional approach to the role with a positive attitude to professional development.	E

EQUAL OPPORTUNITIES

Commitment to equal opportunities and equal value for all.	E
Must be able to recognise discrimination in its many forms and willing to put the college's equality and diversity policy into practice.	E

OTHER CONDITIONS

Willing to work occasionally outside normal school opening hours, training days and some pre-arranged days in the school holidays to support the service.	E
A willingness to attend training courses and train other staff as required.	E
A polite and helpful manner to staff, students, governors, parents and the wider community.	E

